



NY Connects

Your Link to Long Term Services and Supports

What is NY Connects?

NY Connects is a free, unbiased service open to the public and to all ages. The goal at Chenango County NY Connects is to link people in need of help to services and support in the community.

Located at the Chenango County Office Building (5 Court St., Norwich, NY 13815) in the Area Agency on Aging office, NY Connects staff are available **Monday through Friday from 9 am to 5 pm**. To contact NY Connects, call our office at **(607) 337-1770**. Staff are available to come to your home to assist you.

There are many reasons people call NY Connects. For example, if your home needs repair but the cost keeps you from getting it done, NY Connects can link you to grants and non-profit organizations that may be able to help you.

If you are having trouble keeping up with everyday expenses such as food and utilities, NY Connects can help you apply for programs that can assist with those costs.

Or maybe you're looking for support with grief, addiction, or mental health. NY Connects can get you in touch with groups and organizations who specialize in those services.

Other reasons people contact NY Connects include:

- Transportation Needs
- Childcare
- Health Insurance
- Employment
- Legal Assistance
- Caregiver Supports
- And More

Individuals can also access our online catalog of services. Just visit nyconnects.ny.gov to find things like a statewide map of local food pantries, the NYS Caregiver Guide, and a self-guided search of services in your area.